

Name: _____

☐ Palmdale or ☐ Greenway

Garden: _____

Site: _____

Map co-ordinates: _____

Notes: _____



THE PALMDALE GROUP

Call Creightons on **4324 1533**
and Palmdale on **4362 1203**

Palmdale Road, Palmdale NSW 2258

Greenway on **4369 2013**
460 Avoca Drive, Green Point NSW 2251

www.palmdalegroup.com.au

Honour Your
Loved One's Life...




PALMDALE
LAWN CEMETERY & MEMORIAL PARK


GREENWAY
CHAPEL & MEMORIAL GARDENS



*Pictured here: The Grove Waterfall Garden – Family Estates, Palmdale Memorial Park
Pictured on cover: Ridgeview Waratahs*

Palmdale and Greenway are forever...

Palmdale Lawn Cemetery and Greenway Memorial Park are places where families commemorate the lives of their loved ones in a naturally beautiful and peaceful surround.

**Palmdale offers Burial and Cremation sites.
Greenway offers Cremation sites only.**

Every life deserves to be honoured in a unique and special way. Our Lawn Cemetery and Memorial Parks provide a healing and spiritual sanctuary that brings comfort, enabling us to reconnect with loved ones in a sacred and calming environment.

Memorials are a beneficial way of having a place to visit and communicate with our loved ones who have passed. Our highly trained staff are able to assist you to design a plaque in your loved one's honour. We offer a Family Placement option for you to be present to lay your loved one's ashes to rest with the utmost respect. Participating in this small service has been known to bring great peace to a family.

Having a permanent memorial is a physical reminder that leaves a footprint for many generations to come. To visit Grandparents and Great Grandparents may provide children with a sense of connection to their past, who their ancestors are and how important they still are in their lives. A lasting memorial truly honours the relationship you still have and will always have with your loved one.

Frequently asked questions...

What does the memorialisation process involve?

The memorialisation process differs slightly depending on whether a burial or cremation has taken place.

▪ Burial

Following a burial, the memorialisation process involves finalising the wording on a plaque knowing that your loved one is already in their final resting place.

▪ Cremation

Following a cremation, your loved one's ashes are carefully labelled and securely held at either Palmdale or Greenway – depending on where the funeral service has taken place. When the time feels right, you can contact your Memorial Consultant and decide what you would like to do with your loved one's ashes.

Many families are unaware of their options when it comes to determining what to do with the ashes. This brochure outlines the more common options people choose. Our Consultants can provide you with any further information you may require regarding memorial options in the comfort and privacy of our consulting rooms. To arrange an appointment, please call a Memorial Consultant at Greenway or Palmdale (see back of brochure for contact details).

What are the benefits of placing ashes in a Memorial Garden?

Many special conversations can take place at a Memorial Site.

Memorial Gardens are designed to be quiet and beautiful places away from the distractions and pressures of everyday life. They are places that



Cylinder and Rocks sites available Palmdale and Greenway

encourage you to reflect in your own personal way. You are free to laugh, cry, meditate, pray, sit quietly or pace away any feelings of agitation. They are a sanctuary in which you can give yourself permission and time to focus all of your attention on the person who has passed away. In this way, visits to a Memorial Site can be emotionally cleansing and physically calming, assisting the natural healing process to take its course.

Importantly also, Memorial Gardens encourage each family member and friend to continue their relationship with the person who has died, uninhibited by any family conflict or misunderstandings that may exist.

Do people ever regret not having a Memorial?

Yes – often. Vulnerability can lead some people to believe that the sooner a burial or cremation is over, the faster the pain associated with their grief will pass. Some will even try hard to avoid any reminder of the person they have lost.

Later, most come to the realisation that their grief is actually a means of expressing their love for the person who is no longer with them in a physical sense. It is at this point that many people long to have somewhere to visit and reflect, uninterrupted by external distractions.

What can be done if they change their minds?

Over the years we have had many families select a Memorial Site long after the cremation has taken place – even if the ashes have been scattered.

There is great comfort in establishing a permanent, tangible reminder of what a loved one meant to us, particularly knowing that it will live on for generations to come.

Is a Memorial Site expensive?

We offer a broad range of Memorial Site options to suit your personal taste and budget at Palmdale and Greenway. Term payment plans that allow greater flexibility in meeting individual financial capabilities are also available. Please contact a Memorial Consultant for further information on the full range of beautiful, tranquil and intimate Memorial Sites available.

Please note: Centrelink does not include Burial or Cremation pre-paid sites in your assessable assets, no matter what the value. Please visit www.servicesaustralia.gov.au

Is it possible to divide the ashes?

We are frequently asked to divide ashes for a number of reasons. For instance, some family members may reside a long distance from the local area. Or, the family may originate from overseas and therefore choose to send some ashes back to their homeland. Others decide to place a portion of the ashes in our Memorial Gardens while retaining the remainder in an urn at home or scattering them to comply with their loved one's wishes.

Do many people choose to scatter the ashes?

Some people request that their ashes be scattered at a place that had a particularly special meaning to them during their lifetime.

(Continued after map)



Butterfly Garden of Remembrance, Palmdale Memorial Park

This could be their favourite fishing spot, surf break, the family property, or even a special landmark. However, such a request is often made more in the belief that it is a simple solution for family members and friends, overlooking the need for them to have a memorial for the person they have loved and lost. In fact, many families have told us that in hindsight they would have preferred to retain their loved one's ashes due to the difficulty and trauma the scattering of the ashes caused them and the fact that they had nothing tangible left to honour and cherish afterwards.

A solution to this dilemma is to divide the ashes, allowing a small portion to be scattered to comply with the request of their loved one and the remainder memorialised to meet the needs of the surviving family and friends.

How often do people visit Memorial Sites?

The grieving process is a very personal one, therefore there is no right or wrong answer to this question. Some people will visit weekly while others may choose to visit only on special occasions such as birthdays and anniversaries.



Ridgeview Palmdale

What is a Family Placement?

Our Family Placement Service is an intimate, private and informal gathering allowing you and close family members to be present while your loved one's ashes are placed in their pre-selected site. The service gives you time for reflection and a chance to say goodbye – an opportunity you may have missed at the funeral service.

Many people have found the Family Placement Service to be another helpful healing step during their time of grieving.

Permanent Maintenance Trust Fund

The Palmdale Group has established a Permanent Maintenance Trust Fund to ensure the gardens are maintained in perpetuity, meaning they will be here and beautifully looked after for the benefit of future generations.

A portion of every site sold at Palmdale and Greenway contributes to the capital base of the Fund and these monies are invested to provide the revenue needed to continue to maintain and care for the facilities forever.



Greenway front entrance



Memorial Consultants...



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Visit our website at www.palmdalegroup.com.au